



MAS SERVICES LIMITED

Regd Office:-T-34, 2ND FLOOR OKHLA INDUSTRIAL AREA
PHASE-II NEW DELHI-110020
PH-26387281-83 FAX- 011-26387384
e-mail:- info@masserv.com
CIN:- U74899DL1973PLC006950

MAS/ Investor /Grievance
January 06, 2014

Som Distilleries & Breweries Limited
23, Zone II Maharanapratap Nagar
Bhopal MP-462011

Kind Attn: Mr. M. M. Chawala

Dear Sir,

We here by confirm & furnish the details of the Investors complaint received & resolved during the period 01/10/2014 – 31/12/2014 as follows:-

Investor complaints/grievance

Complaint pending Beginning the Quarter	Complaint received for the period 01/10/2014 – 31/12/2014	Complaint resolved for the period 01/10/2014 – 31/12/2014	Complaint pending for the period 01/10/2014 – 31/12/2014
01	01	02	NIL

SR No	Nature of Complaints	No of Complaints
01	Non-receipt of Dividend Warrant	NIL
02	Non-receipt of Transfer/transmission/Duplicate/Split/etc.	NIL
03	Non receipt of electronic credit Demat / Remat	NIL
04	SEBI / Roc /Depositories	02
05	Non receipt of Annual Report / Others	NIL
	TOTAL	02

Further we hereby confirm that all the grievance/complaints received from the Shareholder during the period 01/10/2014 – 31/12/2014 have been attended/redressed properly within 15 days and no Investor's grievance of any shareholder is lying pending.

Thanking You,
Yours truly,
For Mas Services Ltd.

Authorised Signatory



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Annexure-III

Part -A

Sr. No.	Particulars	Number
1.	Number of Complaints received directly	NIL
2.	Number of complaints forwarded by Stock Exchange/ SEBI/court	02
3.	Total Number of complaints/comments received	02
4.	Number of complaints resolved	02
5.	Number of complaints pending	NIL

Part-B

Sr. No..	Name of complainant	Date of Complaint	Status (Resolved/ Pending)
01.	Atal Pamnani	18/02/2014	Resolved
02	A S Gopalan	12/11/2014	Resolved